

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 07-0402

ORIGINAL

Regarding a complaint by (Person making the complaint): WILLIAM ZIEMEK III, REBECA ZIEMEK

Against (Utility name): AT&T

As to (Reason for complaint) EASEMENT OF AT&T LINE IN OUR BACK YARD
RESULTED IN LINE BURIAL 4" DEEP. LINE WAS STRUCK
WHILE LANDSCAPING WITH SHOVE. AT&T INVOICES FOR REPAIR
\$1000.
in LAKE IN THE HILLS Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 203 CLEAR SKY TRAIL, LAKE IN THE HILLS, IL 60156

The service address that I am complaining about is (SAME)

My home telephone is (847) 458-0429

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 706 4039

(Full name of utility company) AT&T (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

DO NOT KNOW SPECIFIC SECTION OF LAW,
EASEMENT - IS IT LEGAL?
- MINIMUM DEPTH OF AT&T LINE BURIED
CABLE IN MY BACK YARD.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

AT&T HAS THEIR LINE BURIED IN OUR BACKYARD - 4" (INCHES) DEEP. I HIT IT WITH A SPADE WHILE LANDSCAPING - NOT DIGGING, JUST SLITTING LAWN FOR STONE. AT&T INVOICED US \$1000. FOR REPAIR. WE HAVE CALLED JULIE ON TWO OTHER SEPERATE OCCASSIONS, NEW FENCE & PATIO. BUT PLANTING A FLOWER, OR SPADING, EDGING, SHOULD NOT REQUIRE JULIE. THE LINE SHOULD HAVE BEEN INSTALLED 24"-36" DEEP - NOT 4" (INCHES)

Please clearly state what you want the Commission to do in this case: REMOVE INVOICE FEE. WE SHOULD NOT BE RESPONSIBLE FOR A LINE/DAMAGE 4" INCHES DEEP. LINE @ THIS DEPTH IS RIDICULOUS!

Date: 6-21-07
(Month, day, year)

Complainant's Signature [Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

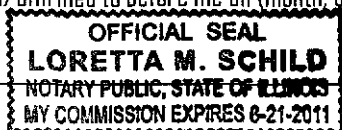
VERIFICATION

A notary public must witness the completion of this part of the form.

I, LORETTA M. SCHILD, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Loretta M. Schild

Subscribed and sworn/affirmed to before me on (month, day, year) June 21, 2007



Notary Public, Illinois

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.